



# WARRANTY

---

## COVANA Limited Manufacturer's Warranty 2019

This limited warranty is extended solely to the original purchaser of an automated COVANA spa cover that was sold by an authorized COVANA dealer after February 1<sup>st</sup>, 2019 and installed for residential recreational use (hereafter the Product). The warranty starts on the original date of purchase<sup>†</sup>. Proof of purchase is required to process your warranty application.

### THE WARRANTY OF YOUR COVANA PRODUCT:

#### THREE (3) YEARS

- **Structure:** The aluminum frame, brackets and telescoping sleeves are warranted against breakage and deformation.
- **Powder Coating Finish:** The powder paint on all surfaces are warranted against chipping and peeling under normal conditions of use.
- **Cover:** The ABS thermoplastic hardtop and the fiber reinforced XPS core thermal element are warranted against cracking, fracture and abnormal deformation.
- **Mechanical:** The mechanical components such as the motor, gear boxes, chains, drive shafts and jacks are warranted against malfunctions or premature wear.

#### ONE (1) YEAR

- **Electrical:** The electrical components such as the cables and wires, key switch assembly, limit switches and the LED light system are warranted against malfunctions.
- **Other Components:** All other components not mentioned above, with the exception of parts subject to normal wear, are all warranted against manufacturing defects.

COVANA warrants that parts and accessories subject to normal wear such as batteries, seals, roller shades, screens and key switch barrels cover, are to be free of manufacturing defects for a duration of THREE (3) MONTHS from the original date of purchase<sup>†</sup>.

<sup>†</sup>**Please note:** The COVANA warranty is deemed effective no later than 12 months following the date on which the unit was shipped from COVANA's factory in Drummondville, Canada.



## LIMITED WARRANTY:

This limited warranty covers the following costs against manufacturing defects due to material and/or workmanship:

- The total cost of parts is warranted in accordance to their respective warranty coverage duration starting from the original date of purchase<sup>†</sup>.
- The costs of labor associated with the part replacement or repairs covered under this warranty for **ONE (1) YEAR** after the original date of purchase<sup>†</sup>.
- The cost of shipping parts from the COVANA factory to the COVANA authorized dealer for **THREE (3) MONTHS** after the original date of purchase<sup>†</sup>.

COVANA exempts itself from warranting or being found liable for any cosmetic alterations to the Product resulting from normal surface fading or weathering or the discoloration of the surface due to improper spa water chemistry or misuse of spa chemicals. COVANA will not be responsible for any damage resulting from overheating caused by covering or wrapping the Product in any types of fabric or plastic sheet or the result of convergence or reflections of sunlight on the Product. COVANA is not deemed responsible for failures caused by installations in unrecommended areas such as an enclosed excessively humid area, flood zones, corrosive environments or containing other contaminants. This limited warranty does not provide an allocation for travel expenses associated with any repairs or parts replacement.

## PERFORMANCE

In the event of a defect covered by this limited warranty, notify your COVANA dealer as soon as possible to obtain service, and use all reasonable means to protect the COVANA Product from further damage. Upon proof of purchase, an authorized dealer will correct the defect subject to the terms and conditions contained in this limited warranty. The COVANA Product owner is responsible for providing access to the Product in order to perform the repair.

Any replacement part will retain the remaining portion of the original warranty of the Product. Should you be unable to obtain service from your authorized dealer, please contact COVANA Customer Service by phone at 1-877-278-8010.

## WARRANTY LIMITATIONS

This limited warranty is voided if COVANA determines that the Product has (i) been subject to alterations, neglect, misuse, abuse, lack of maintenance or improper adjustment or installation of the equipment which are not in accordance to guidelines within the installation manual, (ii) been used with equipment that is not covered by this warranty, (iii) been installed or relocated in such a way that the problems are attributable to the installation or relocation, (iv) been placed on any support surface other than that recommended in the installation manual, (v) any damage caused by overloading Product beyond rated capacity, (vi) been subjected to commercial use (vii) failed as the result of an accident, natural disasters or other cause beyond the control of COVANA such as fire, flood, extreme winds or lightning.

Always have a licensed electrical contractor perform the installation, any electrical maintenance or repairs on the Product in order to keep this warranty valid and effective. Partial or totality of the warranty could be voided if any unauthorized accessories or upgrades are implemented to the Product. The COVANA Product owner accepts liability for repair work performed by anyone other than the authorized COVANA dealer.



This Limited Warranty takes the place of all other warranties, either expressed or implied. All warranty work must be performed by an authorized COVANA dealer. The customer may not dismantle the COVANA Product, and any attempt other than described herein to dismantle systems constitutes a modification or alteration to the COVANA Product, which may void the applicable warranty. No party other than COVANA is authorized to alter this limited warranty in any way. Failure to install the COVANA Product according to the installation manual instructions will void the warranty. COVANA will not be responsible of any consequential damages following installation or repairs or maintenance performed by the dealer or the consumer. All costs related to the removal and reinstallation of any surrounding equipment, landscape or any other structure that are not part of the Product is not the responsibility of COVANA nor the dealer.

COVANA's only obligation shall be to repair or replace defective parts that do not conform to the warranty. COVANA shall not be liable for any injury, loss or damage, direct or consequential, arising out of the inability to use the Product. Before installing and using the Product, the dealer shall determine the suitability of the Product for its intended use, and the consumer assumes all risks and liability in connection therewith.

#### **REMINDER REGARDING REGISTRATION OF YOUR COVANA UNIT**

Please ensure that your dealer has registered your Product with COVANA. You can also go to [Covana.com](http://Covana.com) to register your Product in the « Warranty Registration » section.

#### **DISCLAIMER AND LEGAL RIGHTS**

This limited warranty gives you specific legal rights. You may also have other rights that vary depending on the country, state or province. COVANA/Canimex Inc.'s liability under this limited warranty, if any, will not exceed the original amount paid for the defective Product. The foregoing warranty is exclusive and in lieu of all other warranties of quality, whether written, oral or implied (including any other warranty of merchantability or fitness for purpose).

[www.covana.com/warranty.html](http://www.covana.com/warranty.html)

01/28/2019