

## COVANA OASIS Consumer Limited Warranty 2017

This Limited Warranty is extended solely to the original purchaser of the OASIS "Automated Privacy Gazebo" purchased after January 1<sup>st</sup>, 2017 and installed for residential recreational use only. The warranty shall commence upon the original date of purchase for the OASIS.

### WHAT'S COVERED?

- **5 Years Structure** – The aluminum frame, brackets and telescoping sleeves are warranted against fracture, deformation and fatigue, due to defects in materials and workmanship for five (5) years from original date of purchase.
- **3 Years Shell** – The ABS inner and outer shell is warranted against cracking due to manufacturing defect for three (3) years from original date of purchase. Fading/weathering of surface and surface abrasions will occur naturally over time and are not considered defects. Improper spa water chemistry and misuse of spa chemicals may cause discoloration of the inner shell. Inner shell discoloration is not considered a defect and is not covered under this warranty.
- **3 Years Powder Coat Paint Finish** – The powder paint on all surfaces is warranted against chipping and peeling for three (3) years from original date of purchase. Fading/weathering of surface and surface abrasions will occur naturally over time and are not considered defects. Chipping of powder paint on hardware may occur during assembly and servicing of the OASIS. These chips are not covered under this warranty.
- **3 Years Mechanical** – The mechanical components including; the motor, chains, drive shafts and jacks are warranted against malfunctions due to defects in materials or workmanship for three (3) years from original date of purchase.
- **2 Years Electrical** – The electrical components including; cables, electrical wires, and key switch controller are warranted against malfunctions due to defects in materials or workmanship for two (2) years from original date of purchase.
- **1 Year LED Light Assembly** – The optional LED light system (when applicable), as well as the solar panel are warranted against malfunctions due to defects in materials or workmanship for one (1) year from original date of purchase.
- **Warranties for Other Components** – All other components not mentioned, including but not limited to, the batteries, the custom seal and accessories, are to be free of defects in materials and workmanship at the time of delivery and installation.

### WARRANTIES FOR THE OASIS SERIES

The warranty for the OASIS Series covers parts and labor for the first twelve (12) months after purchase. After twelve (12) months the warranty continues to cover 100% of part replacement until the end of terms described within this Limited Warranty. Canimex Inc. will not cover charges related to the removal of the defective part and installation of the new one, as well as travel expenses. Canimex Inc. will cover the cost of shipping of parts for the first 90 days from the date of sale. Contact your dealer for details regarding any such charges.

### PERFORMANCE

To obtain service in the event of a defect covered by this Limited Warranty, notify your Covana dealer as soon as possible and use all reasonable means to protect the Covana from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. Providing access to affect the repair is the responsibility of the Covana owner. In the event that the Covana is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be the responsibility of the Covana owner. Any replacement shall retain the remaining portion of the original warranty. In the event that you are unable to obtain service from you dealer please contact Covana Customer Service Department 1-877-278-8010 or via email at [service@covana.com](mailto:service@covana.com).

### WARRANTY LIMITATIONS

This Limited Warranty is void if; (i) Canimex Inc. or its agent determines that the OASIS has been subject to alteration, neglect, misuse, abuse or improper adjustment or installation of the equipment, (ii) used with equipment not covered in this warranty, (iii) installed or relocated to the extent that problems are attributable to the installation or relocation, (iv) located on any support surface other than that recommended in the installation manual; and/or (v) failure caused by accident, Acts of God or other causes beyond the control of Canimex Inc. Covana's in commercial use are excluded from any coverage whatsoever. The Covana owner accepts liability for repair work performed by anyone other than the designated Covana dealer.

### LIMITATIONS

This Limited Warranty takes the place of all other warranties either expressed or implied. All warranty work must be performed by an authorized agent or Canimex Inc. Customer may not dismantle the Covana and any attempt to dismantle systems other than describe herein, constitutes a modification or alteration of the Covana which may void the applicable warranty. No party, other than Canimex Inc. is authorized to alter this Limited Warranty in any way. Failure to install the Covana on the proper foundation as per the installation manual will void the warranty. Warranty is void if the Covana has been used in a non-residential application or in an application for which it was not designed for.

### DISCLAIMERS AND LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary depending on country, state or province. The liability of Canimex Inc. under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Prompt return of a completed warranty registration (by mail or e-mail) protects your warranty rights.