

## COVANA HORIZON Consumer Limited Warranty 2018

This Limited Warranty is extended solely to the original purchaser of the HORIZON purchased after January 1<sup>st</sup>, 2018 and installed for residential recreational use only. The warranty shall commence upon the original date of purchase for the HORIZON .

### WHAT'S COVERED?

- **5 Years Structure** – The aluminum frame, brackets and telescoping sleeves are warranted against fracture, deformation and fatigue, due to defects in materials and workmanship for five (5) years from original date of purchase.
- **2 Years Cover** – The Fiberglass Cover is warranted against fracture and deformation for a period of (2) two years from original date of purchase. Fading/weathering of surface and surface abrasions will occur naturally over time and are not considered defects. Improper spa water chemistry and misuse of spa chemicals may cause discoloration of the inner surface. Inner surface discoloration is not considered a defect and is not covered under this warranty.
- **3 Years Powder Paint** – The powder paint on all aluminum extrusions is warranted against chipping and peeling for three years from original date of purchase. Fading/weathering of surface and surface abrasions will occur naturally over time and are not considered defects. Chipping of powder paint on hardware may occur during assembly and servicing of the HORIZON. These chips are not covered under this warranty.
- **2 Years Mechanical** – The mechanical components including; the motor, chains, drive shafts and jacks are warranted against malfunctions due to defects in materials or workmanship for two (2) years from original date of purchase.
- **2 Years Electrical** – The electrical components including; cables, electrical wires, and key switch controller are warranted against malfunctions due to defects in materials or workmanship for two (2) years from original date of purchase.
- **Warranties for Other Components** – All other components not mentioned, including but not limited to, the batteries, the custom seal and accessories, are to be free of defects in materials and workmanship at the time of delivery and installation.

### WARRANTIES FOR THE HORIZON

The warranty for the HORIZON Series covers parts and labor for the first twelve (12) months after purchase. After twelve (12) months the warranty continues to cover 100% of part replacement until the end of terms described within this Limited Warranty. Canimex Inc. will not cover charges related to the removal of the defective part and installation of the new one, as well as travel expenses. Canimex Inc. will cover the cost of shipping of parts for the first 90 days from the date of sale. Contact your dealer for details regarding any such charges.

### PERFORMANCE

To obtain service in the event of a defect covered by this Limited Warranty, notify your HORIZON dealer as soon as possible and use all reasonable means to protect the HORIZON from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. Providing access to affect the repair is the responsibility of the HORIZON owner. In the event that the HORIZON is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be the responsibility of the HORIZON owner. Any replacement shall retain the remaining portion of the original warranty. In the event that you are unable to obtain service from your dealer please contact Covana Customer Service Department 1-877-278-8010 or via email at [service@covana.com](mailto:service@covana.com).

### WARRANTY LIMITATIONS

This Limited Warranty is void if; (i) Canimex Inc. or its agent determines that the HORIZON has been subject to alteration, neglect, misuse, abuse or improper adjustment or installation of the equipment, (ii) used with equipment not covered in this warranty, (iii) installed or relocated to the extent that problems are attributable to the installation or relocation, (iv) located on any support surface other than that recommended in the installation manual; and/or (v) failure caused by accident, Acts of God or other causes beyond the control of Canimex Inc. Covana's commercial use are excluded from any coverage whatsoever. The HORIZON owner accepts liability for repair work performed by anyone other than the designated HORIZON dealer.

### LIMITATIONS

This Limited Warranty takes the place of all other warranties either expressed or implied. All warranty work must be performed by an authorized agent or Canimex Inc. Customer may not dismantle the HORIZON and any attempt to dismantle systems other than describe herein, constitutes a modification or alteration of the HORIZON which may void the applicable warranty. No party, other than Canimex Inc. is authorized to alter this Limited Warranty in any way. Failure to install the HORIZON on the proper foundation as per the installation manual will void the warranty. Warranty is void if the HORIZON has been used in a non-residential application or in an application for which it was not designed for.

### DISCLAIMERS AND LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary depending on country, state or province. The liability of Canimex Inc. under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Prompt return of a completed warranty registration (by mail or e-mail) protects your warranty rights.